Leaflet for fellow travelers Answers to frequently asked questions about the Covid 19 situation

In order to **make your trip as relaxing as possible**, we would like to inform you about what special features, if any, should be expected. For the upcoming sailing trips in the Caribbean, we ask our fellow travelers to take note of the following information:

Please inform yourself in good time about the **current travel regulations in the countries you are visiting**. Especially for trips where the ports of departure and destination are in different countries and/or where the itinerary includes stopovers in additional countries, the following applies: Please inform yourself about the **entry regulations in all countries to be visited** as well as about the **return travel regulations to your home country**.

In addition, ask the airline or train/bus company you have chosen for your arrival/departure to inform you of any special regulations.

We advise all fellow travelers to take out suitable travel insurance.

The following rule continues to apply: In the event that a **sailing trip has to be cancelled by the organizer FORUM train & sail GmbH** due to legal or official requirements in connection with the Covid 19 pandemic, guests who have already booked will either **receive a refund of all deposits made** or a **travel voucher** in the corresponding amount. This applies in particular in the case of infection control regulations, general decrees or administrative acts to combat or prevent the spread of the Corona virus, which affect the implementation of individual trips with the Eye of the Wind and prohibit the accommodation of guests on board for tourist purposes. Other cases regarding the right of withdrawal and cancellation of the contract are regulated in our **Terms and Conditions** (\Rightarrow <u>www.eyeofthewind.net/en/terms-conditions</u>) as well as, if applicable, within the framework of the travel insurance taken out by the traveler.

Only vaccinated or convalescent persons will be allowed access on board the ship (check-in on the day of arrival). Either a valid vaccination certificate or convalescent certificate must be presented as proof. The definition of who is considered to be fully vaccinated or recovered may be subject to change. In this regard, we are guided by the definition currently in effect.

A comprehensive hygiene and safety concept, specially tailored to the particularities of ship operation, ensures that the applicable hygiene, distance and behavioral rules are implemented on board. We ask all fellow travelers for their understanding in view of these special circumstances, which we cannot influence. Many thanks!

This information reflects the state of knowledge as of January 2022. **Short-term changes or adjustments** are possible at any time. We will keep you informed about further findings.

Please contact us if you have any questions on this topic:

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Business hours: Mon – Thu: 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 5:00 p.m. (Central European time) Fri: 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 3:00 p.m. (Central European time)